



# Peluito Havanese

## **Puppy Deposit Policy & Selection Process**

### **Our Policy Regarding Deposits**

All deposits are fully refundable.

Deposits will be refunded in the following manner:

1. If I don't have a puppy available for you from the litter you made the deposit on, and you do not wish to roll your deposit over into a future litter, your deposit will be refunded as soon as it is determined that there is no puppy available.
2. If I do have a puppy for you, and you decide for any reason, to back out of the purchase, you will receive your deposit after the litter has been sold.

### **Our Puppy Selection Process**

Selecting a puppy for a new home is very exciting, but is also a very difficult task. Havanese litters are usually small (3 to 5 pups) with demand for puppies higher than the availability of them. It is very difficult to predict color, pet vs. show quality, and sex. Being a breeder/owner allows me to understand the anticipation and impact a new member to the family can bring. My first priority is to do what is best for the puppy and the family, and after that to do what will enable Peluito Havanese to maintain healthy and high quality breeding stock for the future of our breeding program.

Except for extremely rare situations, puppies are only allowed to leave the litter after 10 weeks of age. Puppies need to have the best opportunity for good physical, mental, and personality and temperament development. During the first 10 weeks of a puppy's life, our puppies are constantly monitored and handled to help reveal behavioral and physical characteristics, which are things the new owners are all interested in. At about 8 weeks of age, puppies are mature enough to evaluate their conformation, physical traits including bite, and temperament reasonably well. After this evaluation, the litter is classified into show and companion puppies.

Shortly after the 8-week evaluations, the potential pairing of puppies to families begins. Puppies are placed in the order deposits are received. We will do our best to place a puppy with the desired color and/or sex. Show puppies are matched up with their new owners, and then pet puppies are matched up with their new owners. Families having a strong preference for a particular color and/or sex can often strongly limit themselves in a particular litter. It is only after 8 weeks that we will be able to know what category each puppy falls into and how they may be matched up to their new owners. A good suggestion is for new owners to think about alternative choices to their first request for color and/or sex.

If no puppy is available from a particular litter, the puppy buyer can request that their deposit either be applied to the next litter, or be fully refunded. Depending on the timing of the first litter to the next one available, it is possible for a reassigned deposit to receive a higher priority than it had in the original litter. I hope I have been able to clarify how our puppy selection works. We want all new puppy owners to be happy owners!!